



MARKETING PLAN

your guide on the path to success



WELCOME TO OUR CLUBS



MAGNOLIA



ORCHID



STAR

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The Key to Success

In FM WORLD we believe that work can be a pleasure. The pleasure we can share with others. The more we share it, the more we receive in return. That is why we have based the rules of our company on the multi-level marketing system. Now we want to share our idea with you.

The booklet that you have in front of you is the description of the career path in FM WORLD. It presents in detail subsequent Effectiveness Levels along with calculation examples. Our Marketing Plan has been developed with a view to a long-term cooperation. It is multistage and extensive which greatly motivates to permanent work. It creates the opportunities to obtain satisfactory Trade Discount or Remuneration from the first months of operation. It rewards not only for the sales results but also for the professional management of the Sales Groups.

Read about all the possibilities and choose the option that suits you best.

If you have any questions or doubts, you can always get help from our Training Department and prepare a professional action plan with the Business Trainer.

I wish you every success,



Artur Trawiński

Direct sales and multi-level marketing

Have you ever recommended a good restaurant, a trustworthy mechanic or a hair-dresser to a friend? Do you tell your family where the fresh fruits and vegetables are in your city?

The cooperation with FM WORLD gives you access to the highest quality products from the FMCG branch, for instance to cosmetic products or household chemistry, the purchase of which you can recommend to others.

MLM can be most easily defined as benefitting from selling your favourite products. That's not all. By recommending and training new Business Partners you build your Sales Structure. If you manage it appropriately you have the opportunity to supplement your income.

MLM combines the advantages of working in an advertising agency, employment agency, your own shop and a training company. If you take advantage of all these opportunities you can generate a substantial income. However, even if you decide on only a few of these options, for instance sales and advertising, you can earn amounts that might support your household budget every month. **By joining FM WORLD CLUB, Business Partner acknowledges that FM WORLD does not guarantee the achievement of any concrete income, profits or successes for Business Partners. Business Partners acknowledge that the benefits of participation in the FM WORLD CLUB depends in particular on the involvement and activity of a given Business Partner.**



MLM and YOU, FM WORLD and YOU

By cooperating with FM WORLD you can take advantage of multiple channels. When you are a Business Partner you receive discounts for the purchase of FM WORLD Products – you buy them for Business Partner's Prices.

Besides you can also generate:

- direct profit from selling the Products (the difference between the prices for which you buy and sell FM WORLD Products stays in your pocket),
- Trade Discount or Remuneration, based on Your status (Preferred Customer or Distributor).
- Trade Discount or Remuneration from the Marketing Plans 2 and 3 which guarantees participation in the company's Worldwide Turnover).

FM WORLD provides you with tools indispensable for starting your own business, thanks to which:

- you minimise the operating costs (you do not have to buy large quantities of goods or invest in the storage of Products),
- you receive marketing and training support from us (we develop professional Product catalogues, leaflets, information booklets, presentations),
- you have access to a professional IT system, which lets you efficiently manage your Sales Group,
- you receive support from our Call Center,
- you can operate both in your country and abroad.

However, we cannot guarantee profit if you do not generate it. We do not grant Trade Discount or Remuneration just for joining the FM WORLD Club or sponsoring new people. Remember that MLM is a business based on sales and the amount of Trade Discount or Remuneration depends, among others, on the Point Turnover you generate.

Remember that Business Partners cooperate with us on the principles established in the Agreement, Regulations, Marketing Plan and the Code of Ethics, so you should not present any materials which do not come from the company or have not been clearly approved or establish different rules of cooperation.

About the Marketing Plan



TIPS

Visit our website
www.fmworld.com



Once you are there, log in. You will see that our system calculates everything for you and lets you monitor your Point Turnover, Structure size, the amount of the Trade Discount or Remuneration or on an ongoing basis. Use the online simulator, analyse your Structure and see how much you can gain.

Remember! Within FM World Club you may operate on one of two available statuses: Preferred Customer or Distributor.

As the **Preferred Customer** you will receive Points for buying FM World Products. You can exchange accumulated Points for Trade Discount which You can use for further purchases. Don't forget to sell FM World Products to others and earn on the mark-up.

As **Distributor** you will receive Points for developing FM World's Sales Network which shall generate sales of FM World Products, as well as for buying FM World Products yourself. On this status You can exchange accumulated Points for Remuneration.

The Marketing Plan consists of three parts: Marketing Plan 1 – the Magnolia Club, Marketing Plan 2 – the Orchid Club and Marketing Plan 3 – the Star Club.

➤ **Marketing Plan 1** specifies the rules for calculating a Trade Discount or Remuneration or attributable to a Business Partner for Personal Points and the Points of all Partners in his/her Structure.

➤ **Marketing Plan 2** is a logical extension to Marketing Plan 1. It determines the rules and methods of calculating a Remuneration for Sponsors, who build or manage effective Sales Groups.

➤ **Marketing Plan 3** is based on Effectiveness Levels from Marketing Plan 2; it specifies the rules of qualification and methods of calculating a Remuneration for Sponsors, who manage numerous stable Groups in which the Leaders reached Effectiveness Levels from Marketing Plan 2.

The Marketing Plan is also the basis for determining the assumptions of Incentive Programmes and qualifications for various trainings.

Before you start see the precise rules for calculating the Trade Discount or Remuneration we have described on the following pages.

Effectiveness Levels and qualification rules

Depending on Your status, You will receive Points for buying selected FM World Products (Preferred Customer) or for developing FM World's Sales Network which shall generate sales of FM World Products (Distributor). You receive **Points** for buying selected FM WORLD Products. When your Sales Group buys the Products, both you and they receive Points.

Every month the number of accumulated **Group Points** qualifies you to a certain **Effectiveness Level from 0% to 21%**. Remember that each Month the Points are accumulated from the beginning and turnovers from various Months do not add up.



MARKETING PLAN 1

Check what number of points qualifies you for a particular Effectiveness Level!

Effectiveness Level	Number of Group Points	Title
3%	300 - 1 199,99	Magnolia
6%	1 200 - 3 599,99	
9%	3 600 - 7 199,99	
12%	7 200 - 11 999,99	Silver Magnolia
15%	12 000 - 20 399,99	
18%	20 400 - 29 999,99	
21%	od 30.000+	Golden Magnolia



MARKETING PLAN 2 - For Distributors

The Points accumulated for the Structure's turnovers in Marketing Plan 1 are also the basis for qualification to a certain Effectiveness Level in Marketing Plan 2 – the Orchid Club. Take a look at the following exemplary structures.

Effectiveness level	Minimum qualification rules
Pearl Orchid	You have at least one Leg minimum at the 21% Effectiveness Level, whereas the sum of Points of other Groups in the Structure and Personal Points equals at least 20 000.
Amaranth Orchid	You directly have at least three Legs minimum at the 21% Level each.
Golden Orchid	You have at least three Legs minimum at the Orchid Level, located on any Line in the Structure.
Diamond Orchid	You have at least five Legs minimum at the Orchid Level, located on any Line in the Structure.



MARKETING PLAN 3 - For Distributors

Effectiveness Levels achieved in Marketing Plan 2 are the basis of Marketing Plan 3.

Effectiveness level	Minimum qualification rules
Jasper Star	You have a Structure, which consists of at least seven Legs minimum at the Orchid Level. In the Base of the Structure there are at least three Legs minimum at the Amaranth Orchid Effectiveness Level and at least four Legs minimum at the Pearl Orchid Effectiveness Level (pursuant to the Leg Principle). At least two of seven Legs required in the Base qualify as New Legs. Moreover, in any place in the Structure, there is an Additional Number at least at the 21% Effectiveness Level (it may be a part of the Base).

Amethyst Star	You have a Structure, which consists of at least nine Legs, minimum at the Orchid Level. In the Base there are at least two Legs minimum at the Golden Orchid Effectiveness Level, at least five Legs minimum at the Amaranth Orchid Effectiveness Level and two Legs minimum at the Pearl Orchid Level (pursuant to the Leg Principle). At least three of nine Legs required in the Base qualify as New Legs. Moreover, in any place in the Structure, there is an Additional Number at least at the Pearl Orchid Level (it may be a part of the Base).
Malachite Star	You have a Structure, which consists of at least eleven Legs, minimum at the Orchid Level. In the Base there are at least seven Legs minimum at the Golden Orchid Effectiveness Level, at least two Legs minimum at the Amaranth Orchid Effectiveness Level and two Legs minimum at the Pearl Orchid Level (pursuant to the Leg Principle). At least four of eleven Legs required in the Base qualify as New Legs. Moreover, in any place in the Structure, there is an Additional Number at least at the Amaranth Orchid Level (it may be a part of the Base).
Nephrite Star	You have a Structure, which consists of at least thirteen Legs minimum at the Orchid Level. In the Base of the Structure there are at least two Legs minimum at the Diamond Orchid Level, at least five Legs minimum at the Golden Orchid Level, at least four Legs minimum at the Amaranth Orchid Level and minimum two Legs at least at the Pearl Orchid Level (pursuant to the Leg Principle). At least five of the thirteen Legs required in the Base qualify as New Legs. Moreover, in any place in the Structure, there is an Additional Number at least at the Golden Orchid Level (it may be a part of the Base).
Onyx Star	You have a Structure, which consists of at least fifteen Legs minimum at the Orchid Effectiveness Level. In the Base of the Structure, there are minimum three Legs at least at the Diamond Orchid Level, at least five Legs minimum at the Golden Orchid Level, at least seven Legs minimum at the Amaranth Orchid Level (pursuant to the Leg Principle). At least six of fifteen Legs required in the Base qualify as New Legs. Moreover, in any place in the Structure, there is an Additional Number at least at the Diamond Orchid Level (it may be a part of the Base). Remember that advancing in Marketing Plan to levels 2 and 3 require much more time and commitment from the Business Partner in order to achieve certain growth of Your Structure.

Don't forget! As a Distributor You will only be awarded Remuneration if You will generate sales of FM World Products through Sales Network You helped to develop.

Your way to success



TIPS

- ☐ Familiarise yourself with all marketing, informative, and training materials useful at work.
- ☐ Check the Incentive Programmes we have prepared for you.
- ☐ Follow promotions and special offers – they will let you save even more.
- ☐ Stay up-to-date! The important information can be always found on our website.
- ☐ Have doubts? Ask! Get in touch with our Call Center or ask us on Facebook.
- ☐ Learn from the best. Follow the example of your Sponsors' Referrers' and Leaders' work and experiences.
- ☐ Know more! Use the wide range of our training courses.



Are you ready for new challenges? Great! Plan your success with us and start operating. Read about a few simple rules and put them into action. From now on it is you who decides on your development area.



STEP 1

Be your first customer.

As a Business Partner you can buy high quality Products for lower, very affordable prices (Business Partner's Prices). By using the Products you will consolidate your skills and knowledge – as you know experience-based learning is the best. Remember that the most successful people are those who are fully convinced of the offer and the system they work in. With well-established knowledge you will be able to provide your future customers with reliable information.



STEP 2

Sell to others and earn on the mark-up. Be an expert!

You know the FM WORLD offer very well – you know that the Products you use combine high quality with affordable prices. The time has come to show the Products to others. You can start with your family and friends.

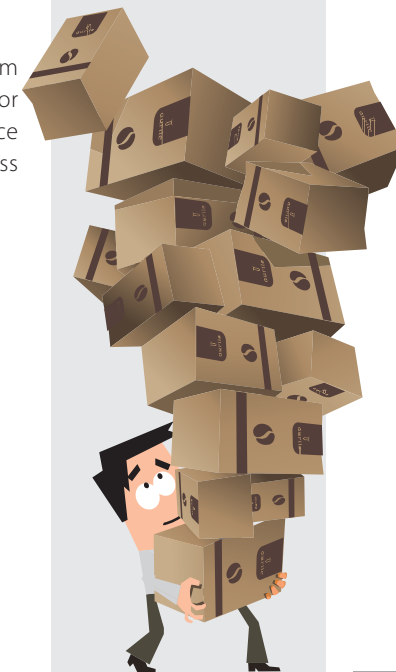
Be natural and recommend them to the people you know and like, to those who trust you. It is the people you meet every day that can become your customers. Our Catalogue and the Starter Set will help you with this task – with the use of these tools you will easily present the offer by tailoring it to the customer's needs.

If you sell FM WORLD Products, your profit is the mark-up from sales. When you process an order, you buy the products for a Business Partner's Price (with a discount). The difference between the price for which you sell and the Business Partner's Price is your **DIRECT PROFIT**.

TIPS



- ☐ Think who you can offer FM WORLD Products to.
- ☐ Make a list of potential customers.
- ☐ Be open minded. Any person you meet is your potential customer.
- ☐ Keep broadening your knowledge about the Products – you are the best advertisement and source of information about our offer.
- ☐ Be an expert, remember that the customer also needs you to advise them.





TIPS

- ☐ When you are building your Group remember about others, as you are creating business which strictly depends on cooperation.
- ☐ Introduce your Business Partners to the opportunities you received.
- ☐ Remember that not everyone has to be a good sales person. Some people may have managing skills which will make them excellent Sponsors or Referrers.
- ☐ Be in constant touch with your Business Partners.
- ☐ Organise trainings, share your knowledge about the Products and special offers.
- ☐ Present the selling and customer contact techniques you use.
- ☐ Introduce your Business Partners to the Marketing Plan.
- ☐ Show what progress opportunities lie in the incentive programmes adjusted to certain Effectiveness Levels.
- ☐ Reliable and comprehensive knowledge of the offer will let you use the opportunities that FM WORLD gives you to the fullest.

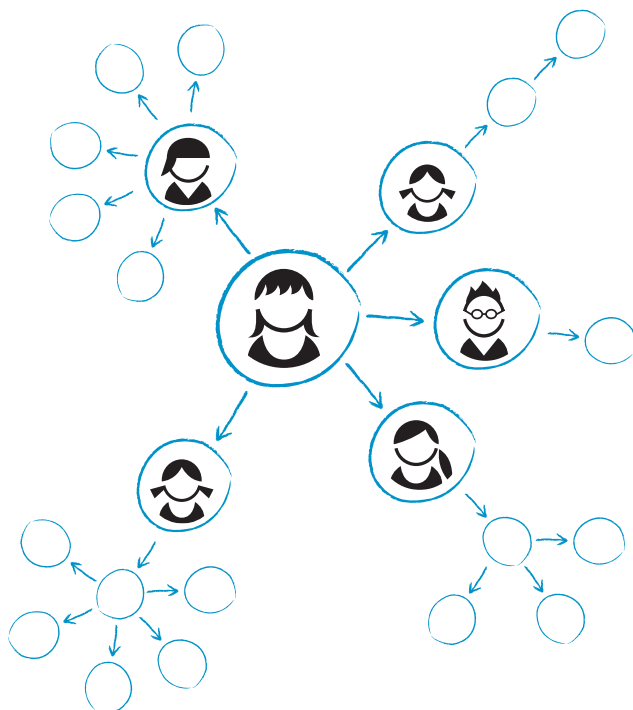


STEP 3

Create your own Structure – become a Sponsor!

Building a Structure is no different than encouraging new people to do what you do – to sell or recommend FM WORLD Products. By building a Group of independent Business Partners you earn extra money depending on the Point Turnover achieved by the whole Group below you.

You have recently made a list of potential customers – some of them are perfect candidates for becoming new Business Partners. Who you invite and how many people join your Group is up to you. However, you need to remember a few basic rules. Use the tips in the margins.



EXAMPLE OF A PROPERLY BUILT STRUCTURE

Marketing Plan 1 – the principles

Your Trade Discount Remuneration from Marketing Plan 1 is based on the Point Turnover you have generated and the difference between your Effectiveness Level and the Level of the people you sponsored in the first Line.

You can receive Trade Discount monthly.

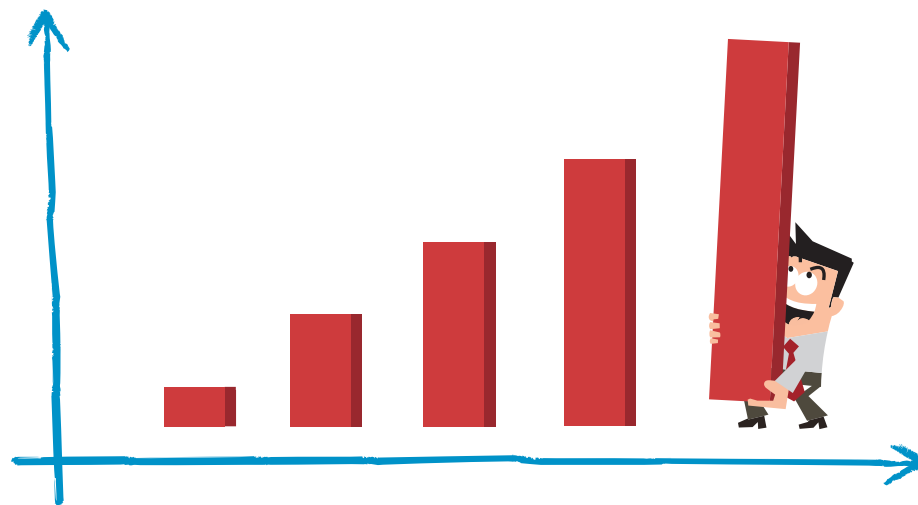
If you will not use Your Trade Discount in one month, your accrued Trade Discount will be accumulated to the moment until You decide to use it, however not longer than for one year.

You can receive Remuneration only after you or Sales Network you helped developed generated sales of FM World Products for least 100

Points in a given Month. If you will not reach it in one month, your accrued Remuneration will be accumulated to the moment until you or Sales Network you helped developed will generate at least 100 Points in the following Months, however not longer than for one year.

If you have more than one

Business Partner's Number you need to generate at least 100 Points on each of the Numbers on which you want to obtain the Remuneration.



Building a Structure at the 9% Effectiveness Level

TIP

The people who you invite to cooperation will act as you do. It is a natural process called duplication. So, be a good role model for your Business Partners: be active and act ethically. When you buy and recommend Products, you naturally become a role model. Remember that you can also convey bad habits.

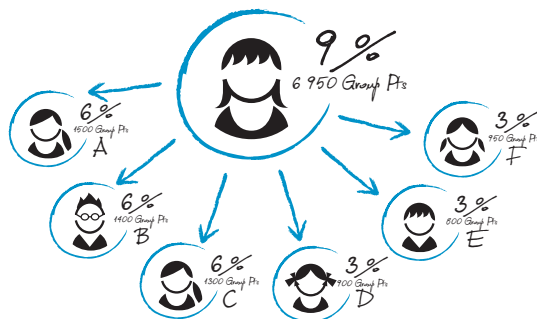
EXTRA BONUS FOR 9%: AN ADDITIONAL NUMBER

When you reach the 9% Effectiveness Level on your Main Number for the first time, you become entitled to operate on an Additional Number! This Number can be sponsored anywhere within your Structure. You can build a New Leg on the basis of this Number (by sponsoring it in the first Line) or use it to strengthen an already existing Leg. In both cases the Additional Number is a chance for an additional Trade Discount or Remuneration!



EXAMPLE 1

Your Structure's Turnover equals 6 950 Points.



RESULTS:

Six active Legs in the Structure:

$$1\,500\text{ pts} + 1\,400\text{ pts} + 1\,300\text{ pts} + 900\text{ pts} + 800\text{ pts} + 950\text{ pts} = 6\,850\text{ pts}$$

$$\text{Your Personal Points: } 100\text{ pts}$$

$$\text{Total - GROUP'S POINTS: } 6\,950\text{ pts Effectiveness Level: } 9\%$$



CALCULATION METHOD:

Your Trade Discount or Remuneration, which result from the number of Points granted for your and your Group's purchase of FM WORLD Products:

Your Personal Points:	100 pts x 9%	= 2,43 USD
Business Partner A:	1500 pts x (9% - 6%) x 0,27	= 12,15 USD
Business Partner B:	1400 pts x (9% - 6%) x 0,27	= 11,34 USD
Business Partner C:	1300 pts x (9% - 6%) x 0,27	= 10,53 USD
Business Partner D:	900 pts x (9% - 3%) x 0,27	= 14,58 USD
Business Partner E:	800 pts x (9% - 3%) x 0,27	= 12,96 USD
Business Partner F:	950 pts x (9% - 3%) x 0,27	= 15,39 USD
Total:		= 79,38 USD

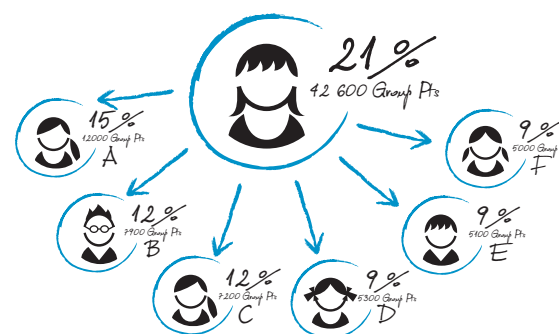
This is an hypothetical example intended to explain Marketing Plan 1. This hypothetical example makes several assumptions regarding a Business Partner's Personal Points, Group Points, and organizational structure. Most or all of these assumptions will probably not be true for your FM World business. This hypothetical example is not representative of the income, if any, that you can or will earn as a Business Partner. These figures should not be considered as guarantees or projections of your actual earnings or profits. Any guarantee of earnings, whether made by FM World or a Business Partner, would be misleading. Success as a Business Partner results only from successful sales efforts, which require hard work, diligence, and leadership. Your success will depend upon how effectively you exercise these qualities. The average earnings for all FM World Business Partners in 2020 was \$235. The percent of Business Partners who achieved or exceeded the hypothetical earnings set forth above was 8% of all Business Partners.

Building a Structure at the 21% Effectiveness Level



EXAMPLE 2

Your Structure's Turnover equals 42 600 Points.



RESULTS:

Six active Legs in the Structure:

$$12\,000\text{ pts} + 7\,900\text{ pts} + 7\,200\text{ pts} + 5\,300\text{ pts} + 5\,100\text{ pts} + 5\,000\text{ pts}$$

$$\text{Your Personal Points: } 100\text{ pts}$$

$$\text{Total - GROUP'S POINTS: } 42\,600\text{ pts Effectiveness Level: } 21\%$$



CALCULATION METHOD:

Your Trade Discount or Remuneration, which result from the number of Points granted for your and your Group's purchase of FM WORLD Products:

Minimum Purchase:	100 pts x 21%	= 5,67 USD
Business Partner A:	12 000 pts x (21% - 15%) x 0,27	= 194,4 USD
Business Partner B:	7 900 pts x (21% - 12%) x 0,27	= 191,97 USD
Business Partner C:	7 200 pts x (21% - 12%) x 0,27	= 174,96 USD
Business Partner D:	5 300 pts x (21% - 9%) x 0,27	= 171,72 USD
Business Partner E:	5 100 pts x (21% - 9%) x 0,27	= 165,24 USD
Business Partner F:	5 000 pts x (21% - 9%) x 0,27	= 162,00 USD
Your Commission:		= 1060,29 USD

This is an hypothetical example intended to explain Marketing Plan 1. This hypothetical example makes several assumptions regarding a Business Partner's Personal Points, Group Points, and organizational structure. Most or all of these assumptions will probably not be true for your FM World business. This hypothetical example is not representative of the income, if any, that you can or will earn as a Business Partner. These figures should not be considered as guarantees or projections of your actual earnings or profits. Any guarantee of earnings, whether made by FM World or a Business Partner, would be misleading. Success as a Business Partner results only from successful sales efforts, which require hard work, diligence, and leadership. Your success will depend upon how effectively you exercise these qualities. The average earnings for all FM World Business Partners in 2020 was \$235. The percent of Business Partners who achieved or exceeded the hypothetical earnings set forth above was 8% of all Business Partners.

TIPS

You are a Sponsor of a well-functioning Group! Well done! The next step in conducting business with FM WORLD – the Orchid Club – is round the corner. Remember everything you have learnt so far, it is crucial to share good practice with the Business Partners in your Group. Lead them so that their success is also yours. MLM is a business based on the foundations you build yourself!

Note that the calculation method is the same for each Business Partner, so persons from your Structure can also receive a Trade Discount or Remuneration.

EXTRA BONUS FOR THE 21%: AN ADDITIONAL NUMBER

When you reach the 21% Effectiveness Level and the Golden Magnolia title on your Main Number for the first time, you become entitled to operate on another Additional Number!

Marketing Plan 2 – the principles

The Business Partners, who reach Effectiveness Levels in the Orchid Club participate in the company's turnover. You can too!

FM WORLD dedicates 8,5% of the Worldwide Point Turnover to be shared among all Orchids.

This Orchid title distinction is based not only on financial profits, but also entitles to various privileges, such as participation in attractive events.



Effectiveness Level	Percentage share of the Worldwide Point Turnover to be shared among all Orchids at a certain Effectiveness Level in a certain Month	A one-time bonus for reaching the indicated Effectiveness Level on your Main Number
Pearl Orchid	4% of the Worldwide Point Turnover	The right to one Additional Number (which may be sponsored at any location within your Structure)
Amaranth Orchid	1,5% of the Worldwide Point Turnover	The right to one Additional Number (which may be sponsored at any location within your Structure)
Golden Orchid	1,5% of the Worldwide Point Turnover	The right to two Additional Numbers (which may be sponsored at any location within your Structure)
Diamond Orchid	1,5% of the Worldwide Point Turnover	The right to three Additional Numbers (which may be sponsored at any location within your Structure)

THE POLICY OF TRANSPARENCY

The Worldwide Point Turnover is published each month on our website <https://usa.fmworld.com/> Once you have logged in, you will find it in the "Reports" tab.

The Remuneration from Marketing Plans 1 and 2 adds up. For instance: an Amaranth Orchid is entitled to Remuneration from Marketing Plan 2 from the Effectiveness Levels of the Pearl Orchid and the Amaranth Orchid as well as from Marketing Plan 1.

You can receive Remuneration only after you or Sales Network you helped developed generated sales of FM World Products for least 100 Points in a given Month. If you will not reach it in one month, your accrued Remuneration will be accumulated to the moment until you or Sales Network you helped developed will generate at least 100 Points in the following Months, however not longer than for one year.

To calculate the Remuneration from Marketing Plan 2, firstly, one needs to calculate the Accumulated Points for a certain Business Partner from individual Effectiveness Levels in Marketing Plan 2.

Effectiveness Level	The rules for calculating the value of Accumulated Points for Orchids
 Pearl Orchid	● 30 000 Stipulated Points for each Leg in which there is at least a Pearl Orchid ● Spare Points ● The total number of Personal Group's Points of all directly sponsored Business Partners, who have reached the Effectiveness Level of a Golden Magnolia (which simultaneously is not a higher Effectiveness Level)
 Amaranth Orchid	● 60 000 Stipulated Points for each Leg in which the Pearl Orchid Level has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 90 000 Stipulated Points for each Leg, in which the Levels of Amaranth, Golden, Diamond Orchid or any Star have been achieved ● 60 000 Stipulated Points for each directly sponsored 5 Legs minimum at the 21% Level or 90 000 Stipulated Points for

	every 7 directly sponsored Legs at the 21% Effectiveness Level or higher ● The total number of Personal Groups' Points of all located in the Structure: 1) Pearl Orchids, which simultaneously are not a higher Orchid or a Star. Wherein, if there are in the Structure, more Orchids that comply with this condition, then the calculation includes the Personal Group Points of the Orchid located the closest to the Business Partner for whom the Remuneration is calculated ● The total number of Personal Group's Points of all directly sponsored Business Partners, who have achieved a Golden Magnolia Effectiveness Level (which simultaneously is not a higher Effectiveness Level)
 Golden Orchid	● 60 000 Stipulated Points for each Leg, in which maximally the Pearl Orchid Level has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 90 000 Stipulated Points for each Leg, in which the Amaranth Orchid Level has been achieved (unless the Leg Principle indicates otherwise) ● 120 000 Stipulated Points for each Leg, in which the following Effectiveness Levels have been achieved: a Golden Orchid, a Diamond Orchid or any Star Level ● 60 000 Stipulated Points for each directly sponsored 5 Legs minimum at the 21% Effectiveness Level or 120 000 Stipulated Points for each 7 directly sponsored Legs at the 21% Effectiveness Level or higher

	● The total number of Personal Groups' Points of all located in the Structure: 1) Pearl Orchids, 2) Amaranth Orchids, which simultaneously are not a higher Orchid or a Star. Wherein, if there are in the Structure, more Orchids that comply with this condition, then the calculation includes the Personal Group Points of the Orchid located the closest to the Business Partner for whom the Remuneration is calculated ● The total number of Personal Group's Points of all directly sponsored Business Partners, who achieved a Golden Magnolia Effectiveness Level, which simultaneously is not a higher Effectiveness Level
 Diamond Orchid	● 60 000 Stipulated Points for each Leg, in which at most the Pearl Orchid Level has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 90 000 Stipulated Points for each Leg, in which the Amaranth Orchid has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 120 000 Stipulated Points for each Leg, in which the Golden Orchid Level has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 150 000 Stipulated Points for each Leg, in which at least the Diamond Orchid Level has been achieved ● 60 000 Stipulated Points for each directly sponsored 5 Legs minimum at the 21% Effectiveness Level or 120 000 Stipulated Points for Stipulated Points for each 7 directly sponsored Legs at the 21% Effectiveness Level or higher

	● The total number of Personal Groups' Points of all located in the Structure: 1) Pearl Orchids, 2) Amaranth Orchids, 3) Golden Orchids, which simultaneously are not a higher Orchid or a Star. Wherein, if there are in the Structure, more Orchids that comply with this condition, then the calculation includes the Personal Group Points of the Orchid located the closest to the Business Partner for whom the Remuneration is calculated ● The total number of Personal Group's Points of all directly sponsored Business Partners, who achieved a Golden Magnolia Effectiveness Level (which simultaneously is not a higher Effectiveness Level)
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Worldwide Point Turnover

We multiply the Worldwide Point Turnover by the percentage, which specifies the profit share of all the Orchids at a given Effectiveness Level. In this way, we obtain the amount attributable to all the Orchids, which in a given Month qualified to a given Effectiveness Level.

$$\text{Worldwide Point Turnover} \times X\% \times 0.27 = \text{The amount of the Remuneration to be paid to all Business Partners at a given Lead in Marketing Plan 2.}$$

Next, one needs to determine the given Orchid's percentage share in the amount of money designated for the given Effectiveness Level. To do so, one needs to divide this Orchid's Accumulated Points by the total of Points accumulated by all Orchids, which have qualified to a given Effectiveness Level. The result shall be multiplied by 100.

$$\frac{\text{Your Accumulated Points}}{\text{The total of Points accumulated by all Orchids at a given Effectiveness Level}} = Y\%$$

* So your percentage share is: $Y \times 100$

The percentage share achieved by a given Orchid needs to be multiplied by the amount of money attributable to all Orchids at a given Effectiveness Level.

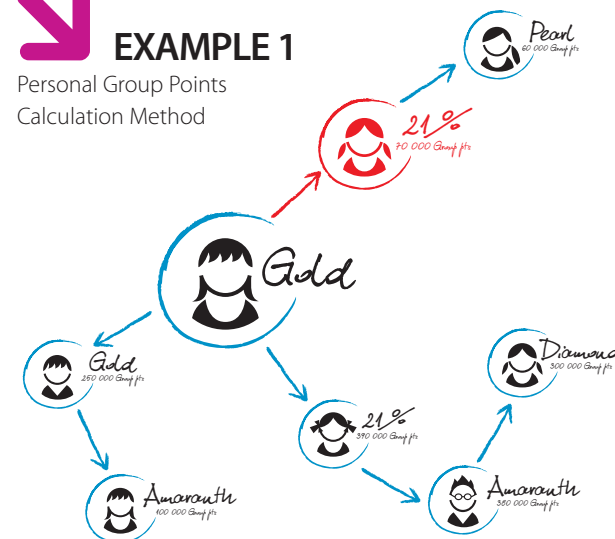
$$\text{The amount of the Remuneration to be paid to all Business Partners at a given Lead in Marketing Plan 2} \times Y\% = \text{your Remuneration}$$

Meet the Leg Principle and the method of calculating Personal Group's Points. These will help you calculate your Remuneration in the right way.

Personal Group Points and the Leg Principle

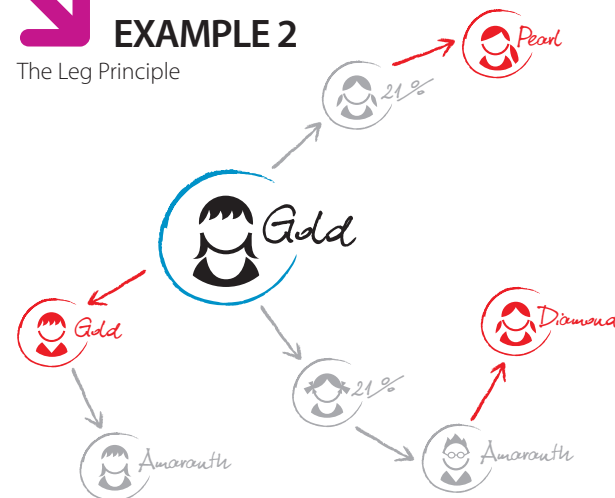
EXAMPLE 1

Personal Group Points Calculation Method



EXAMPLE 2

The Leg Principle



TIPS

PERSONAL GROUP POINTS

Analyse the Golden Orchid Structure. Take a look at a Business Partner at the 21% Effectiveness Level who has collected 70 000 points. If you want to calculate his/her Personal Group Points subtract the Points collected by the nearest Orchid located lower (a Pearl who has collected 60 000 points) from 70 000.

THE LEG PRINCIPLE

Analyse the Golden Orchid structure. Notice that the highest Effectiveness Level reached by Business Partners in individual Legs have been marked in red. Their Effectiveness Levels decide on the number of points collected by the Structure located below you.

The prestigious Star Club

The prestigious Star Club has been created for Leaders who reach the highest Effectiveness Levels.

Over ten years of FM WORLD's existence have been the time of intensive development, creating the company's public image, continuous work on perfecting the Product portfolio and the brand's high position. Effective operation, especially in a competitive environment, requires work based on ambitious objectives and tasks. One of FM WORLD's priorities is to build customers' trust in terms of partner relations, as trust is the most valuable distinction a company can receive.

We always emphasize that the most precious assets of our company are the people who create it – the Business Partners, who stand out as sales Leaders and Sponsors. It is them who have the real impact on the development strategy we take.

Thanks to the FM WORLD Leaders' initiative and the need for ever higher goals, we have created the Marketing Plan 3.

Along with it, we have created a new elite Star Club in which you can reach the following Effectiveness Levels: Jasper, Amethyst, Malachite, Nephrite and the most prestigious – Onyx Star.



Artur Trawiński

Marketing Plan 3 – the principles

Marketing Plan 3 is a continuation of Marketing Plan 2, it gives you the opportunity to build solid Structures, which bring tangible benefits.

FM WORLD dedicates 3,5% of the Worldwide Point Turnover to be shared between all Stars.

Effectiveness Level	Percentage share of the Worldwide Point Turnover to be shared among all Stars at a given Effectiveness Level in a given Month
Jasper Star	1% of the Worldwide Point Turnover
Amethyst Star	1% of the Worldwide Point Turnover
Malachite Star	0,5% of the Worldwide Point Turnover
Nephrite Star	0,5% of the Worldwide Point Turnover
Onyx Star	0,5% of the Worldwide Point Turnover



The Remuneration from Marketing Plans 1, 2 and 3 add up. For instance: an Amethyst Star is entitled to a Remuneration from Marketing Plan 1, Marketing Plan 2 and Marketing Plan 3 from the Jasper and Amethyst Stars Effectiveness Levels.

You can receive Remuneration only after you or Sales Network you helped developed generated sales of FM World Products for least 100 Points in a given Month. If you will not reach it in one month, your accrued Remuneration will be accumulated to the moment until you or Sales Network you helped developed will generate at least 100 Points in the following Months, however not longer than for one year.

In order to calculate a Remuneration from Marketing Plan 3, one needs to calculate first the given Business Partner's Accumulated Points from each Effectiveness Level to which they have qualified.

Effectiveness Level	The rules for calculating the value of Accumulated Points for the Stars
 Jasper Star	● 60 000 Stipulated Points for each Leg, in which the Pearl Orchid Level has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 90 000 Stipulated Points for each Leg, in which the Amaranth Orchid Level has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 120 000 Stipulated Points for each Leg, in which the Golden Orchid Level has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 150 000 Stipulated Points for each Leg, in which the Diamond Orchid or any Star Level has been achieved ● For every 9 directly sponsored Legs at the 21% Effectiveness Level or higher you receive 60 000 Stipulated Points to be calculated, or for every 11 Legs at the 21% Effectiveness Level or higher you receive 90 000 Stipulated Points, or for every directly sponsored 13 Legs at the 21% Level or higher you receive 120 000 Stipulated Points to be calculated, or for every 15 or more directly sponsored Legs at the 21% Effectiveness Level or higher you receive 150 000 Stipulated Points to be calculated ● The total number of Personal Groups' Points of all located in the Structure: 1) Pearl Orchids, 2) Amaranth Orchids,

	3) Golden Orchids, 4) Diamond Orchids, which simultaneously are not a higher Star. Wherein, if there are in the Structure, more Orchids that comply with this condition, then the calculation includes the Personal Group Points of the Orchid located the closest to the Business Partner for whom the Remuneration is calculated ● The total number of Personal Groups' Points of all directly sponsored Business Partners, who have achieved the Golden Magnolia Effectiveness Level (which simultaneously is not a higher Effectiveness Level) ● Spare Points are included in calculation
 Amethyst Star	● 60 000 Stipulated Points for each Leg, in which the Pearl Orchid Level has been achieved , which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 90 000 Stipulated Points for each Leg, in which the Amaranth Orchid Level has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 120 000 Stipulated Points for each Leg, in which the Golden Orchid Level has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 150 000 Stipulated Points for each Leg, in which the Diamond Orchid or any Star Level has been achieved ● For every 9 directly sponsored Legs at the 21% Effectiveness Level or higher you receive 60 000 Stipulated Points to be calculated, or for every 11 Legs at the 21% Effectiveness Level or higher you receive 90 000 Stipulated Points, or for every directly sponsored 13 Legs at

	the 21% Level or higher you receive 120 000 Stipulated Points to be calculated, or for every 15 or more directly sponsored Legs at the 21% Effectiveness Level or higher you receive 150 000 Stipulated Points to be calculated ● The total number of Personal Groups' Points of all located in the Structure: 1) Pearl Orchids, 2) Amaranth Orchids, 3) Golden Orchids, 4) Diamond Orchids, 5) Jasper Stars which simultaneously are not a higher Star. Wherein, if there are in the Structure, more Orchids that comply with this condition, then the calculation includes the Personal Group Points of the Orchid located the closest to the Business Partner for whom the Remuneration is calculated ● The total number of Personal Groups' Points of all directly sponsored Business Partners, who have achieved the Golden Magnolia Effectiveness Level (which simultaneously is not a higher Effectiveness Level) ● Spare Points are included in calculation
Malachite Star	● 60 000 Stipulated Points for each Leg, in which the Pearl Orchid Level has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 90 000 Stipulated Points for each Leg, in which the Amaranth Orchid Level has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise)

	● 120 000 Stipulated Points for each Leg, in which the Golden Orchid Level has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 150 000 Stipulated Points for each Leg, in which the Diamond Orchid or any Star Level has been achieved ● For every 9 directly sponsored Legs at the 21% Effectiveness Level or higher you receive 60 000 Stipulated Points to be calculated, or for every 11 Legs at the 21% Effectiveness Level or higher you receive 90 000 Stipulated Points, or for every directly sponsored 13 Legs at the 21% Level or higher you receive 120 000 Stipulated Points to be calculated, or for every 15 or more directly sponsored Legs at the 21% Effectiveness Level or higher you receive 150 000 Stipulated Points to be calculated ● The total number of Personal Groups' Points of all located in the Structure: 1) Pearl Orchids, 2) Amaranth Orchids, 3) Golden Orchids, 4) Diamond Orchids, 5) Jasper Stars, 6) Amethyst Stars, which simultaneously are not a higher Star. Wherein, if there are in the Structure, more Orchids that comply with this condition, then the calculation includes the Personal Group Points of the Orchid located the closest to the Business Partner for whom the Remuneration is calculated ● The total number of Personal Groups' Points of all directly sponsored Business Partners, who have achieved the Golden Magnolia Effectiveness Level (which simultaneously is not a higher Effectiveness Level) ● Spare Points are included in calculation
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 Nephrite Star	● 60 000 Stipulated Points for each Leg, in which the Pearl Orchid Level has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 90 000 Stipulated Points for each Leg, in which the Amaranth Orchid Level has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 120 000 Stipulated Points for each Leg, in which the Golden Orchid Level has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 150 000 Stipulated Points for each Leg, in which the Diamond Orchid or any Star Level Level has been achieved ● For every 9 directly sponsored Legs at the 21% Effectiveness Level or higher you receive 60 000 Stipulated Points to be calculated, or for every 11 Legs at the 21% Effectiveness Level or higher you receive 90 000 Stipulated Points, or for every directly sponsored 13 Legs at the 21% Level or higher you receive 120 000 Stipulated Points to be calculated, or for every 15 or more directly sponsored Legs at the 21% Effectiveness Level or higher you receive 150 000 Stipulated Points to be calculated ● The total number of Personal Groups' Points of all located in the Structure: 1) Pearl Orchids, 2) Amaranth Orchids, 3) Golden Orchids, 4) Diamond Orchids, 5) Jasper Stars, 6) Amethyst Stars, 7) Malachite Stars, which simultaneously are not a higher Star. Wherein, if there are in the Structure, more Orchids that comply with this condition, then the calculation includes the Personal Group Points of the Orchid located
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	the closest to the Business Partner for whom the Remuneration is calculated ● The total number of Personal Group's Points of all directly sponsored Business Partners, who have achieved the Golden Magnolia Effectiveness Level (which simultaneously is not a higher Effectiveness Level) ● Spare Points are included in calculation.
 Onyx Star	● 60 000 Stipulated Points for each Leg, in which the Pearl Orchid Level has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 90 000 Stipulated Points for each Leg, in which the Amaranth Orchid Level has been achieved (unless the Leg Principle indicates otherwise) ● 120 000 Stipulated Points for each Leg, in which the Golden Orchid Level has been achieved, which simultaneously is not a higher Effectiveness Level (unless the Leg Principle indicates otherwise) ● 150 000 Stipulated Points for each Leg, in which the Diamond Orchid or any Star Level has been achieved ● For every 9 directly sponsored Legs at the 21% Effectiveness Level or higher you receive 60 000 Stipulated Points to be calculated, or for every 11 Legs at the 21% Effectiveness Level or higher you receive 90 000 Stipulated Points, or for every directly sponsored 13 Legs at the 21% Level or higher you receive 120 000 Stipulated Points to be calculated, or for every 15 or more directly sponsored Legs at the 21% Effectiveness Level or higher you receive 150 000 Stipulated Points to be calculated

- The total number of Personal Groups' Points of all located in the Structure:
 - 1) Pearl Orchids,
 - 2) Amaranth Orchids,
 - 3) Golden Orchids,
 - 4) Diamond Orchids,
 - 5) Jasper Stars,
 - 6) Amethyst Stars,
 - 7) Malachite Stars,
 - 8) Nephrite Stars,which simultaneously are not a higher Star. Wherein, if there are in the Structure, more Orchids that comply with this condition, then the calculation includes the Personal Group Points of the Orchid located the closest to the Business Partner for whom the Remuneration is calculated
- The total number of Personal Groups' Points of all directly sponsored Business Partners, who have achieved the Golden Magnolia Effectiveness Level (which simultaneously is not a higher Effectiveness Level)
- Spare Points are included in calculation.



Worldwide Point Turnover

The Worldwide Point Turnover is multiplied by the percentage, which specifies the profit share of all Stars at a given Effectiveness Level – exactly the same way as we did in the case of Orchids. In this way, we calculate the amount attributable to all Stars, which have qualified to a given Effectiveness Level in a given Month.

Waldridge Paint Turner $\times$ % $\times$ 0.27 = The amount of the Remuneration to be paid to all Business Partners at a given Lead in Marketing Plan 3.

Next, one needs to determine a given Star's percentage share in the amount of money designated for the Star Club. To do so, one needs to divide the number of Points accumulated by this Star by the total of Points accumulated by all Stars, that have qualified to a given Effectiveness Level. The result shall be multiplied by 100.

Your Accumulated Points = $Y^* \%$

The total of Points accumulated by all Stars at a given Effectiveness Level

* So your percentage share is: $Y \times 100$

The percentage share achieved by a given Star needs to be multiplied by the amount of money attributable to all Stars at a given Effectiveness Level.

The amount of the Remuneration to be paid to all Business Partners at a given Level in Marketing Plan 3 $\times Y\%$ = your Remuneration $\times Y\%$ = your Remuneration

Notes

Before you start – Glossary

When you start your adventure with MLM, some of the terms may sound a bit strange and incomprehensible. This is why we prepared a glossary, where we defined the terms used in the Marketing Plan. Read and try to remember them. While reading the Marketing Plan, you can always go back to the Glossary and recall the forgotten meanings of terms.

- **Accumulated Points** – a total of Personal Group's Points, Stipulated Points, and in the case of Pearl Orchids and the Star Club also Spare Points. Accumulated Points are calculated for each Effectiveness Level separately.
- **Additional Number** – a unique Business Partner's Number, which consists of a series of digits or digits and letters, received by Leaders on the basis of the Marketing Plan. Depending on the Effectiveness Level that Business Partners obtain on their Main Numbers they become entitled to operate on other Additional Numbers (in their own name and on their own account). These numbers can be sponsored at any place within their Structure indicated by a Business Partner. Business Partners at the 9%, 12%, 15%, 18%, 21%, Pearl Orchid and Amaranth Orchid Effectiveness Levels are entitled to one Additional Number (assigned once for reaching each Effectiveness Level on the Main Number). A Golden Orchid is entitled to two, whereas, a Diamond Orchid to three Additional Numbers granted once for achieving each Effectiveness Level on the Main Number.
- **Base** – the minimal number of Legs in a Structure, which reached a specified Effectiveness Level in the Orchid Club (pursuant to the "Leg Principle"). The Base consists of a specific configuration of Legs which number and Effectiveness Level qualify to the Star Club.
- **Business Partner (Partner)** – an entity bound with FM WORLD Distribution or a Branch by the Business Partnership Agreement (Agreement). Business Partners may, depending on the selected status, purchase FM WORLD Products directly from FM WORLD CANADA or a Branch for their own needs or in order to re-sell the Products to the end customers.

- **Business Partner's Number** – a unique number which consists of a series of digits or digits and letters, assigned to a Business Partner at the conclusion of the Agreement with FM WORLD CANADA or a Branch.
- **Business Partner's Price (Partner's Price)** – the Catalogue Price decreased by applicable discounts, agreed and communicated to Business Partners by FM WORLD Distribution or a FM WORLD Branch, for which a Business Partner purchases FM WORLD Products from FM WORLD CANADA or a Branch. The amount of applicable current discounts off the Catalogue Prices is presented on FM WORLD Distribution or the Branch's website or is communicated to Business Partners in another approved way.
- **Catalogue** – presentation of FM WORLD Products along with their Catalogue prices.
- **Catalogue Price** – the price established and published in FM WORLD Products Catalogue by, respectively, FM WORLD CANADA or a Branch, for which the entity sells FM WORLD Products, without considering any promotions or discounts.
- **Commission** – an amount of money a Business Partner is entitled to after reaching, an Effectiveness Level (at least 3%), specified in the FM GROUP World Marketing Plan, calculated in accordance with the principles set out in the Marketing Plan which may take the form of a discount or remuneration. The discount for a single order cannot exceed 90% of this order's value. The claim for the discount is processed on the Business Partner's demand with each order. The amount of Commission a Business Partner is entitled to, is always reduced by the amount of public taxes (including social security, health, advance tax), if the law provides for an obligation to pay them in connection with the discount or remuneration.
- **Direct Sales** – a form of retail sales, in which the seller reaches a potential customer directly in their place of residence, at work or any other place indicated by the potential customer. Such sales takes place outside the regular, organised retail sale points, outside shops, stalls, fairs, kiosks, etc. Sales in any other way contrary to the principles of direct sales is also prohibited.
- **Effectiveness Level** – the measure of a Business Partner's effectiveness, determined on the basis of the total of monthly Personal Point Turnover and the Point Turnover of the Structure located below them, expressed as a percentage, and which might take the following values: 0%, 3%, 6%, 9%, 12%, 15%, 18%, 21% or expressed in words under the following names: a Magnolia, a Silver

Magnolia, a Golden Magnolia, a Pearl Orchid (a Pearl), an Amaranth Orchid (an Amaranth), a Golden Orchid (a Gold), a Diamond Orchid (a Diamond), a Jasper Star (a Jasper), an Amethyst Star (an Amethyst), a Malachite Star (a Malachite), a Nephrite Star (a Nephrite) and an Onyx Star (an Onyx).

- **Group Points (Group Point Turnover)** – the total of Points accumulated by a Business Partner and their Sales Group. Group Points qualify the Business Partner to a certain Effectiveness Level from 0% to 21%.
- **Leader** – A Business Partner, who cooperates with FM WORLD CANADA or a Branch pursuant to the Regulations and the company's Code of Ethics, who has Sales Groups and develops its business on the basis of the Marketing Plan.
- **Leg** – a team of Business Partners, within the Sales Group, starting with the Business Partner sponsored in the first line directly below the Sponsor.
- **Leg Principle** – if in one Leg there are a few Business Partners qualifying to the Orchid Club, who are at different Effectiveness Levels, the point value counted to calculate Accumulated Points, equals the Stipulated Points for the Orchid at the highest Effectiveness Level, which is simultaneously located closest to you. Each Star is treated as a Diamond Orchid. The Leg Principle is adequately applied in determining the Base.
- **Line** – a number which specifies a Business Partner's position in relation to their Sponsor in the Structure. For instance: a person for whom you are a Sponsor is located in your first Line.
- **Magnolia** – an Effectiveness Level in Marketing Plan 1: a Magnolia, a Silver Magnolia, a Golden Magnolia.
- **Main number** – Business Partner's number which is not an Additional Number or an Overtaken Number.
- **Marketing Plan** – the set of principles determining, among others, the conditions necessary for Business Partners to reach a given Effectiveness Level and to calculate Commissions for reaching a given Effectiveness Level.

- **MLM** – Multi-level marketing. The system of advertising and selling products, based on numerous consumer recommendations as well as on creation and management of multi-level Sales Groups. Based on direct selling, however Business Partners operating in the MLM system may receive additional profits for the turnover of persons whom they invited to cooperation.
- **Month** – a calendar month, unless the last day of the month is a Sunday or other public holiday, then the Month ends on the day indicated by FM WORLD CANADA or a Branch, in such a way that Business Partners can learn about it at least 7 days prior to that date.
- **Orchid** – an Effectiveness Level in Marketing Plan 2: a Pearl Orchid, an Amaranth Orchid, a Golden Orchid, a Diamond Orchid.
- **Overtaken Number** – a Business Partner's Number assigned to a Business Partner on the basis of the provisions of the FM WORLD Club Regulations.
- **Personal Group's Points** – the Group Points of a Business Partner (see the table on pp. 26-29 and 38-44) located in the Leg of the Business Partner whose Accumulated Points are calculated; reduced by Group Points of those Business Partners who are simultaneously located in his closest Line and are an Orchid or a Star. If there is no Orchid or Star in any of the Legs, all the Group Points of an indicated Business Partner are included in the calculation of Accumulated Points. The Group Points are calculated separately for each Leg. Personal Group's Points may be calculated only for such Orchid or Star, which is not preceded by any higher or equal Orchid or Star, in the Structure in relation to the Business Partner for whom the Accumulated Points are calculated.
- **Points** – assigned to a Business Partner for purchasing the Products or generating sales through Sales Network Business Partner helped develop. The number of Points is reset each Month and collected again. FM WORLD CANADA or a Branch communicates to Business Partners the list of Products awarded with Points and the total of Points received for the purchase from FM WORLD CANADA or a Branch, in a way which lets the Business Partners know the number of Points they are going to get for the purchase before they place the order.
- **Referrer** – A Business Partner, who actually recommended cooperation with FM WORLD CANADA, and helped others join the FM WORLD Club, indicated in the Agreement as the Referrer. The Referrer is not always also a Sponsor, i.e. a person located in the Structure directly above a given Business Partner.

- **Remuneration** – a specified amount of money attributable solely to a Business Partner who cooperates with FM WORLD CANADA on the status of a Distributor due to provision of the services of advertising of the FM WORLD Network and Products, or due to direct sales of Products and generating in a given Month one of the Effectiveness Levels (at least the 3% level), described in the Marketing Plan, on condition that the Business Partner has generated at least 100 Points. The Remuneration amount is calculated pursuant with the principles specified in the Marketing Plan. The amount of the Remuneration payable to a FM WORLD CANADA Business Partner is each time reduced by the amount of public taxes (including social security, health, advance payment of income tax) if provisions of the law provide for an obligation of such reduction in regard to obtaining the Remuneration.
- **Sales Group (Group, Structure)** – a group of Business Partners created by a series of recommendations in a way that one Business Partner (a Sponsor) sponsors another Business Partner, who in turn sponsors the next Business Partner etc.
- **Spare Points** – Points of all directly sponsored Groups below the 21% Effectiveness Level and the Business Partner's Personal Points.
- **Sponsor** – a Business Partner located in the Group directly above another Business Partner and indicated in the Agreement as a Sponsor.
- **Star** – Effectiveness Level in Marketing Plan 3: Jasper Star, Amethyst Star, Malachite Star, Nephrite Star, Onyx Star.
- **Starter Set (Starter)** – a set of selected FM WORLD Product samples along with training and advertising materials.
- **Stipulated Points** – virtual Points assigned for the Business Partners in your Legs, who reached at least the Pearl Orchid Effectiveness Level or for a specified number of directly sponsored Legs with Business Partners minimum at the 21% Level.
- **Structure** – see: Sales Group.
- **Trade Discount** – a discount attributable only to a Business Partner on the Business Partners on the Preferred Customer status due to achievement of one of Effectiveness Levels described in the Marketing Plan (at least the 3% level) in a given Month. The amount of the Trade Discount is calculated pursuant

with the principles specified in the Marketing Plan. The Trade Discount is calculated according to the gross value of the order and in respect to a single order it cannot exceed 90% of its value. The Trade Discount can be enjoyed by the end of January following the calendar year for which the Trade Discount was granted. The claim for the use of the Trade Discount is processed on the Business Partner's demand and submitted with each order.

- **Worldwide Point Turnover** – Personal Points accumulated by all Business Partners in FM WORLD CANADA and in all Branches in the world.
- **Disitributor** – a Business Partner who conducts a business activity that involves direct sales of Products and the provision of advertising services related to the FM WORLD Network and Products who agreed with FM WORLD an agreement regarding direct sales and advertising services agreement. A Seller is only entitled to receive Remuneration for the provided advertising services related to FM WORLD Network and Products.
- **Preferred Customer** – a Business Partner being a natural person who does not conducts a business activity and who concludes an Agreement. It means, in particular that an Application for participation in the FM WORLD NETWORK is also treated as a statement that the candidate will purchase Products for their own purposes and for family members or friends. The user is entitled exclusively to a Trade Discount.

Other terms used in the Marketing Plan shall have the meaning specified in the FM WORLD Club Regulations or the Code of Ethics.

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